

ACC Value Index

Connecting law firm value to client satisfaction.



Member Name

Company

Member Number

(or email address used for ACC correspondence so that we can confirm your ACC membership)

What law firm would you like to evaluate?

Firm Name

Matter Type

Office Location

(city, state/province, country)

Score the firm's performance on the following value criteria

1=Poor 2=Fair 3=Good 4=Very Good 5=Excellent

1 2 3 4 5 Understands objectives/expectations

1 2 3 4 5 Legal expertise

1 2 3 4 5 Efficiency/process management

1 2 3 4 5 Responsiveness/communication

1 2 3 4 5 Predictable cost/budgeting skills

1 2 3 4 5 Results delivered/execution

Good value; would use this firm again? Yes No

Comments (optional)

Please give your evaluation a caption or title

Comments

Contact at firm (optional)

First name

Last name

Do you want to be identified with this evaluation? Check one:

Show full contact

Anonymous

ACC thanks its long-time friend, Serengeti Law, for their valuable support and assistance. The evaluation form in the ACC Value Index is based upon the one that is used in Serengeti Tracker. Some of our evaluations are provided by pipelining Serengeti Tracker evaluations into the ACC Value Index.